

PERSON SPECIFICATION



Temporary School Administrator/ Receptionist

Please ensure that you read the person specification carefully as this will be used to assess candidates as part of the shortlist and interview process.

Knowledge/Qualifications: (including professional body qualifications, NVQs etc and Training) – What does the postholder need to know in order to be able to carry out the role to the level required.

- Knowledge of SIMS packages (preferable but not essential)
- GCSE or equivalent in English and maths
- Knowledge of educational legislation, guidance and legal requirements relevant to the governing body

Skills/Abilities: Problem solving, creative thinking, team working, quality focus, customer service, report writing, IT skills, people management.

- Good general communication skills
- Good telephone manner
- Good organisational skills able to prioritise workload
- Able to identify parent and staff needs quickly and deal effectively with enquiries
- Tact, diplomacy, confidentiality and sensitivity
- Able to use Word, Excel, Outlook and Publisher
- Ability to set up and maintain record and filing systems

Experience: type, level and length.

- At least one-year experience in a similar environment.
- Word processing experience
- Experience of working within a busy, diverse environment

Personal Qualities: or character relevant to the job such as ability to work as part of a team, a caring attitude, a good listener, a sense of responsibility, a positive attitude etc.

- A flexible approach to work
- A sense of responsibility
- Tact and diplomacy
- Integrity
- Confidentiality
- Ability to remain impartial